



Newham's Voluntary Community and Faith Sector response during lockdown.

Our impact survey was completed by 55 VCF organisations in June.

These organisations represent 43% of the 129 known to be delivering services at the time.

Most organisations had successfully reshaped their services, responding quickly and creatively to the sudden changes in circumstances and need

9 in 10 organisations had changed their provision in some way with 22 (40%) opening new provision.

We asked for information on key services but many organisations told us about additional activity. There was too much information to include in our main report so this mini-report aims to illustrate the breadth and extent of the sector's delivery.

Tip of the Iceberg?

Only 36 organisations (65%) provided numbers for what they had delivered during the 14 weeks from March 23rd to the end of June. This is partly because not everyone is counting what they do.

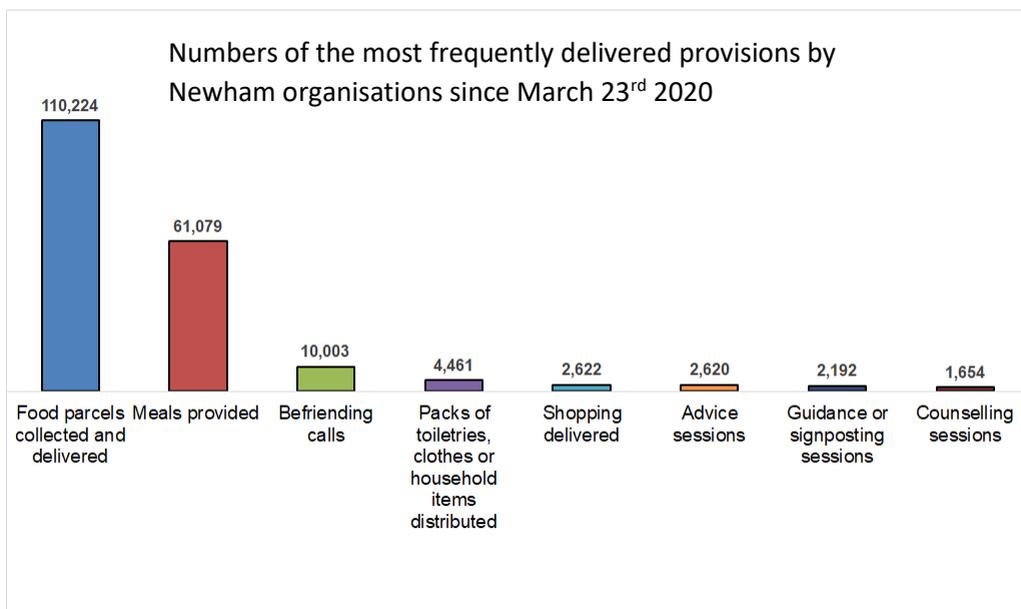
I'm sorry, I just can't count the sessions etc. we've offered.

Key areas of service delivery

In addition to the 61,079 hot and frozen meals provided by 13 organisations, one organisation alone delivered 11 tonnes of food weekly which equates to 366,674 meals provided for the community.

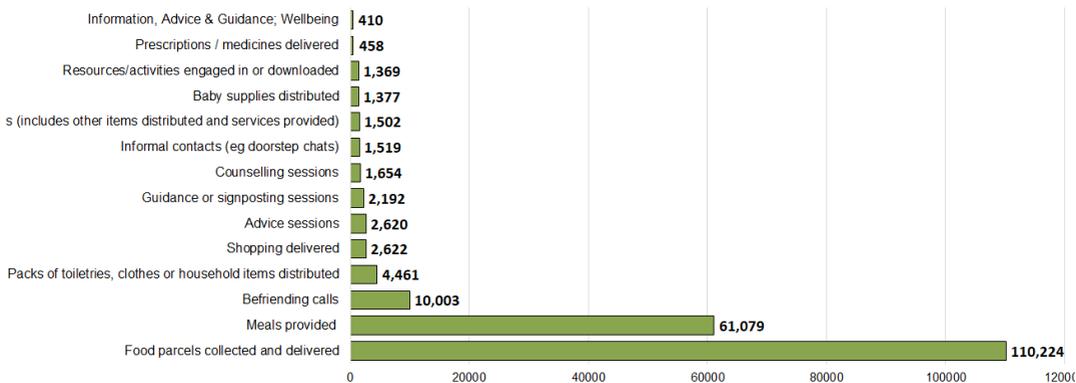
Since March 23rd, local volunteers have made an estimated 10,003 befriending telephone calls to vulnerable individuals.

Demand for advisory services also increased, with a total of 4812 sessions delivered to members of the community (guidance, signposting and advice).



Food distribution was the most commonly delivered type of provision, followed by befriending calls and the distribution of essential goods.

All provisions delivered by Newham organisations since March 23rd 2020



Unpacking the textual data...

A large variety of provisions were offered by local organisations to meet divergent and complex community needs. We analysed the textual data from the “Miscellaneous” category to understand more about what had been offered and to whom.

*We have given out around **£6,000 of grants** to **32 families** facing financial hardship.*

Other examples of 'miscellaneous' provision

For households in financial hardship or NRPF some money given out, and referral to local foodbanks.
Zoom meetings for coping strategies.
An outdoor food market.
Running a bereavement journey.
Support and assistance from prison and then off of the street into accommodation and connection with probation.
Mental health gifting 300 bags.
Workshops around online safety, domestic violence.
Activities for children and young people, distribution of plants, quizzes.
Launched a pilot to provide online home learning kits to families.
Provided new toys and games to families.
Provided 23 digital devices.
We have launched a web-based Join in from Home programme supported by a live stream three times a week.
We have taken our artistic and youth programmes national.
We are supporting 30 of our clubs participants with individual programmes.
1-2-1 tutorials for children and young people.
150 hours of outdoor community garden activities.
Newham Voices is a new community newspaper project due to launch in 2021.

Compost London July 2020

Youth activities posted daily on Facebook, TikTok, YouTube and Instagram.
Online Elders Quiz night & Bingo Eve.
Virtual playgroup.
After School Club meet up.
Parents mindful moments sessions.
Youth Forum.
Online Computer classes.
Elders Coffee morning.
Elders Chair-based exercise class.